



Winter weather often changes our routines, keeping us indoors for longer periods of time than when the weather is warm and the sun is out. Sometimes we are riding out a storm, and sometimes we are watching the snowplow create a fresh mountain at the end of the driveway ... a driveway that was just shovelled moments ago. However we are spending our forced hibernation period, it's a practical time to look at home maintenance tasks that are easy to miss during warmer months. This edition of our enewsletter brings together a few updates to help keep your home and the people in it better protected.

You'll find information on Alarm.com's new Location Insights feature, as well as a reminder about Ontario's updated carbon monoxide alarm requirements. Both are straightforward changes that you can make that will make a meaningful difference in an emergency.

We are also taking a moment to address a trend we've noticed online: "new" fire extinguishers being sold through local online marketplaces. These *opportunities* may *seem* like a bargain, but buying from unknown sources, in this category especially, carries real risks. Without proper certification or service history, these products may not function when needed, and, unfortunately, you have no way of knowing whether the fire extinguishers have been discharged, damaged, improperly stored, or if they are past their service life. An extinguisher that looks fine on the outside may not work when you need it most.

As always, our team is here to help you navigate these safety updates and choose the right equipment for your home.

Stay warm, stay safe, and always bend at the knees while shovelling.
~David P. Clark, President

HURONIA FAMILY DAY HOURS OF OPERATION

Please take note that Huronia will be CLOSED on Monday, February 16th, 2026, and will re-open on Tuesday, February 17th. The monitoring station will remain open without interruption, and 24/7 emergency support is available if required.

NEW CARBON MONOXIDE ALARM REQUIREMENTS NOW IN EFFECT.

Back in November, we told you about upcoming [changes to Ontario's updated carbon monoxide \(CO\) alarm requirements, which took effect on January 1, 2026](#). This is a reminder for homeowners and landlords to ensure their homes are ready. Carbon monoxide is a dangerous gas you can't see or smell, and a working alarm is the only reliable way to know if it's present. The new rules are designed to strengthen safety across all types of homes, whether you live in a house, condo, apartment, or cottage.

If your home has any fuel-burning appliance, a fireplace, or an attached garage, you'll need CO alarms installed outside every sleeping area and on every level of your home – even those that don't contain a bedroom. Many homes already have CO alarms in some locations, but these updates may require adding a few more to ensure full coverage.

Taking a few minutes now to check where your CO alarms are placed and replace **any that are expired or missing** can make a meaningful difference in an emergency.

Proper placement also matters. CO mixes with the air in your home, so alarms work best when they're installed where air circulates freely. Good locations include eye level, knee height, or on the ceiling, as long as you avoid ceiling corners where airflow can be limited.

Testing alarms monthly and checking their expiry dates will help ensure they're ready when you need them.

If you'd like Huronia to add a monitored smoke or carbon monoxide alarms to your existing system, [please get in touch](#). And click here to access:

- [Carbon Monoxide Alarm Rules for Existing Homes](#)
- [Carbon Monoxide Alarm Rules for Existing Multi-Unit Residential Buildings](#)
- [Carbon Monoxide Alarm Rules for Existing Care Occupancy Buildings](#)

New Feature Spotlight: Location Insights for Alarm Mode

When an alarm goes off, every second counts. That's why the latest update to the Alarm.com app introduces [Location Insights](#), a new tool designed to provide additional clarity to let you know about your family/household members' real-time location while also providing relevant video footage and activity reporting.

Note: This feature is not available for commercial, or enterprise customers, and only works for any of your Alarm.com users/family that are using the app and have location services enabled 'all the time' for Alarm.com.

What Is Location Insights? Location Insights gives you a quick, easy snapshot of where your family/household members are when an alarm is triggered during “Alarm Mode”. No guessing. Just clear, helpful information right when you need it.

Why It Matters. During an alarm, it's natural to wonder: Is everyone okay? Is someone home? Could this be a false alarm? Location Insights helps answer those questions faster by showing:

- Who's home, nearby, or away. See the location of family members' mobile devices.
- Check on loved ones, even when they're in the car. You'll now be able to check Car Connectors right on your alarm screen.
- A clearer and more comprehensive picture of what's happening. View information alongside any relevant video clips or activity from your system.
- Smarter, faster decisions. Quickly tell the difference between a real emergency and a false alarm. This will allow you to respond quickly and also help to reduce unnecessary dispatches.
- Privacy that you control. Location sharing only becomes active during an alarm event (“Alarm Mode”), and you can enable or disable it for each mobile device at any time.

Why You'll Love It. Instead of just receiving an alarm notification, you'll now get additional context. The kind of clarity that helps you respond confidently and calmly. It can also help to reduce false alarm dispatches.

How to Turn It On. In order to view Location Insights for Alarm Mode, it must be enabled by the Primary login, or a login with Master permissions. To learn how to enable/disable Location Insights for Alarm Mode feature, click the link below. You will also find information there about enrolling individual devices as well as information about viewing devices.

REMINDER: ADD HURONIA MONITORING & CUSTOMER SERVICE NUMBERS (& EMAILS) TO YOUR FAVOURITES

As part of our new partnership with Armstrongs (Canada) Monitoring, dispatching services are now handled by their team, but our contact numbers remain the same.

To report a false alarm or put your system on test, call the monitoring station at one of the following numbers:

1.888.363.9311 | 705.527.9311 | 705.444.2287 | 705.385.8395

Press 1 for false alarms, 2 to test your system. Have your **account number, service address, and passcode ready.**

For account updates (passcodes, call lists, vacation notices), email:

monitoring@huronialarms.com

Security Customer Service remains available at:

1.844.363.9311 | 705.792.9311 | 705.445.4444 | 705.645.4108 ext. 6623

Email: securityservice@huronialarms.com

Best Practices:

- Save **Huronialarms Monitoring** as a contact, and add these numbers:
 - Monitoring Station: 705.527.9311
 - Burglary Text Alerts: 587.609.5874
- Save **Huronialarms Customer Service** as a contact, and add these numbers:
 - 705.792.9311, ext. 6623
 - 705.445.4444, ext. 6623
 - 705.645.4108, ext. 6623
- Mark the contacts as favourites so calls/texts come through even on Do Not Disturb

[Click here to read the full release and best practices.](#)

WE'RE HIRING!

Some of our best leads have come from our customers, so we are reaching out again to ask for your help finding new members to join the Huronia Alarm & Fire Security Inc. team! We are actively recruiting for a CFAA Fire Safety Technician to work out of any of our three locations.

CFAA FIRE SAFETY TECHNICIAN Key Responsibilities:

- Install, repair, service, maintain and inspect fire alarm systems, suppression equipment, and related components on a monthly and annual basis
- Conduct scheduled inspections of fire alarms, extinguishers, hoses, and emergency lighting systems
- Verify fire alarm systems and equipment in accordance with CAN/ULC S537, with working knowledge of OBC, OFC, and industry-standard installation practices
- Provide customers with clear summaries of inspection results and recommendations for system improvements or repairs
- Read and interpret blueprints, submittals, diagrams, specifications, schematics, and product manuals accurately

Qualifications:

- CFAA License and 2 to 3 years related experience
- Clear criminal record and driver's abstract

We offer a competitive hourly rate (based on related work experience), extended health and dental benefits, RRSP contribution, company vehicle, continuous training and development, uniforms, safety equipment/tools, on-call/overtime pay and the opportunity to work with a great group of people!

If you're interested in this exciting opportunity, we'd love to hear from you. Simply send an email to hr@huronialarms.com or contact our Human Resources department at 705-445-4444 ext. 1113. We look forward to receiving your application!

We offer an incentive for leads that create viable employment opportunities for our company: three months of free monitoring for the lead, 12 months of free monitoring if we employ the lead through their probationary period, and an additional 24 months of free monitoring should the lead remain employed after one year of continuous service.

ACTION REQUIRED!

WE WANT TO KEEP IN TOUCH WITH YOU.

As a valued contact of Huronia Alarm & Fire Security Inc., we want to stay in touch with you, and keep you informed about new products, services, faces and activities we're involved with in the communities we call home. In order for us to comply with the anti-spam legislation we need to know if you would like to continue receiving email communications from us. We ask that you reconfirm your email subscription by clicking on the button below. By confirming your subscription you're granting us permission to email you. You can revoke permission to mail to your email address at any time using the Safe Unsubscribe link found at the bottom of every email.

Yes, continue sending me emails!



Huronian

Safe. Secure. And Sound.

Security & Monitoring
Fire & Safety
Audio Video
Lock, Key & Safe

huronialarms.com



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